VILLAGE OF CANTON SECTION 504 GRIEVANCE PROCEDURE

It is the policy of the Village of Canton not to discriminate on the basis of disability. The Village of Canton has adopted an internal grievance procedure providing for prompt and equitable resolution of complaints alleging any action prohibited by Section 504 of the Rehabilitation Act of 1973 (29 U.S.C. 794) of the U.S. Department of Health and Human Services regulations implementing the Act. Section 504 prohibits discrimination on the basis of disability in any program or activity receiving Federal financial assistance. The Law and Regulations may be examined in the office of the Section 504 Coordinator, who has been designated to coordinate the efforts of the Village of Canton to comply with Section 504.

Section 504 Coordinator:

Sally Noble, Clerk Village of Canton 60 Main Street Canton, NY 13617 (315) 386-2871 snoble@cantonny.gov

Any person who believes she or he has been subjected to discrimination on the basis of disability may file a grievance under this procedure. It is against the law for the Village of Canton to retaliate against anyone who files a grievance or cooperates in the investigation of a grievance.

Procedure:

- Grievances must be submitted to the Section 504 Coordinator within sixty (60) days of the date the person filing the grievance becomes aware of the alleged discriminatory action.
- A complaint must be in writing, containing the name and address of the person filing it. The
 complaint must state the problem or action alleged to be discriminatory and the remedy or
 relief sought.
- The Section 504 Coordinator (or her designee) shall conduct an investigation of the complaint. This investigation may be informal, but it must be thorough, affording all interested persons an opportunity to submit evidence relevant to the complaint. The Section 504 Coordinator will maintain the files and records of the Village of Canton relating to such grievances.
- The Section 504 Coordinator will issue a written decision on the grievance no later than 30 days after its filing.

• The person filing the grievance may appeal the decision of the Section 504 Coordinator by writing, within 15 days of receiving the Section 504 Coordinator's decision, to:

Michael E. Dalton, Mayor Village of Canton 60 Main Street Canton, NY 13617 (315) 386-2871 mdalton@cantonny.gov

- The Village Board of Trustees shall issue a written decision in response to the appeal no later than 30 days after its filing.
- The availability and use of this grievance procedure does not prevent a person from filing a complaint of discrimination on the basis of disability with the U. S. Department of Health and Human Services, Office for Civil Rights.

The Village of Canton will make appropriate arrangements to ensure that persons with disabilities are provided other accommodations, if needed, to participate in this grievance process. Such arrangements may include, but are not limited to, providing interpreters for the deaf, providing taped cassettes of material for the blind, or assuring a barrier-free location for the proceedings. The Section 504 Coordinator will be responsible for such arrangements.

| State of New York |) | |
|------------------------|---|-----|
| County of St. Lawrence |) | SS: |
| Village of Canton |) | |

CERTIFICATION

I, Sally Noble, Clerk of the Village of Canton, County of St. Lawrence, State of New York, DO HEREBY CERTIFY, that the attached is a true and exact copy of the Section 504 Grievance Procedure duly passed by the Village of Canton Board of Trustees at the Board meeting held on December 16, 2020.

Sally Noble, Village Clerk

Canton, New York